COMMUNITY ACTION PARTNERS

ANNUAL REPORT 2011



Our Mission

"Partnering with the community to provide services that promote personal and economic independence."

Community Action Partners is a division of the City of Fort Worth Parks and Community Services Department.



2011 YEAR HIGHLIGHTS

- 32,223 individuals/10,202 households received assistance in Tarrant County
- 690 households received assistance with repair or replacement of heating/ cooling systems
- 141,000 lunches, 143,000 snacks and 35,000 breakfasts were served to children during summer 2011
- 10,600 children received toys during the holiday season
- More than 1,300 Cowboy Santas volunteers participated and donated more than 7,000 hours valuing at \$146,538 (\$21 hourly rate).

Solutions & Ideas for our Community

The City of Fort Worth's Community Action Partners (CAP) serves as the Community Action Agency for Tarrant County and provides comprehensive services to economically disadvantaged individuals, families, and the elderly. The program strives to empower participants to become and remain self-sufficient.

Through our programs, individuals and families learn to become financially independent, thus reducing and eliminating their reliance on social services.

CAP is a section of the City of Fort Worth Parks and Community Services Department.

In 2011, CAP assisted **32,223 low-income individuals** to overcome barriers to become more self-sufficient to make positive life changes.

Through the 10 CAP centers located throughout Tarrant County, the organization has helped families maintain and improve their quality of life.

Community Action Agencies (CAAs) promote self-sufficiency and support individuals and families striving to become economically secure while investing in the future of their local communities. This national network of 1060 agencies, funded in part by the Community Services Block Grant (CSBG), serves approximately 7 million families, totaling 16 million low-income persons each year.

DID YOU KNOW

46.2 million people in the USA are considered poor.

16.4 million children in the USA are considered poor.

This past year an additional 2.6 million people transitioned into poverty.

17.2 million households (one in seven households) are food insecure.

CSBG and CEAP programs provide assistance to households with income at or below the 125% of the Federal Poverty Income Guideline (\$28,813 for a family of 4)

For every \$1 invested in the Program, Weatherization returns \$2.73 in energy and non-energy related benefits.

Our Call Center at (817) 392-5790 received more than 600 calls a day for assistance.



1,407 individuals received Heating/Cooling Assistance



More than 319,000 meals were served at 59 sites



6,675 elderly were assisted with Heating/Cooling

COMMUNITY ACTION PARTNERS

Through a wide array of programs, resources and services, Community Action Partners (CAP) provides assistance to low income families in Tarrant County and guides them toward self-sufficiency. Since 1981, the City of Fort Worth's Community Action Partners has served as the Community Action Agency for Tarrant County.

COMPREHENSIVE ENERGY ASSISTANCE PROGRAM (CEAP)

Residents are assisted with utility electric, gas and propane bills to avoid utility disruptions. Energy and water conservation education is provided to help households achieve energy self-sufficiency.

EMERGENCY SOLUTIONS (FOR RENT & MORTGAGE)

This program intervenes to prevent families from becoming homeless by providing funds for rent or mortgage.

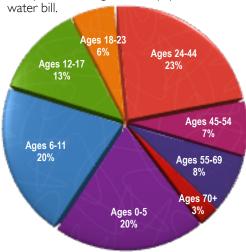
WEATHERIZATION ASSISTANCE PROGRAM

WAP provides services to improve the energy efficiency of income eligible households in Tarrant County.

Weatherization Program Technicians will perform an energy assessment to determine which energy saving repair or service is most appropriate and costeffective for each home.

WATER ASSISTANCE PROGRAM

Donations assist Fort Worth Water customers to pay their bill and helps with plumbing repairs related to a pressurized leak that has led to increased use. A donation from Monarch Water Company assists elderly/disabled Monarch Water customers in Blue Mound, Texas with unexpected emergencies to pay their



SPECIAL NUTRITION FOOD PROGRAMS

Research has shown that children do better academically and socially when they are not hungry. Programs funded by the U.S. Department of Agriculture in partnership with the Texas Department of Agriculture, provide free, nutritious meals and snacks to youth age 18 and younger in low income areas.

FAMILIES IN TRANSITION (FIT)

Case managers assist low income households in attaining economic and personal independence through a variety of services on an ongoing basis, thus reducing the family's reliance on social services.

SILVER STARS PROGRAM

Funded by donations, this program provides homebound and isolated seniors with a holiday basket of health and safety items.

COWBOY SANTAS

CAP staff certifies low income Tarrant County families with children ages 12 and younger for holiday toys, books and crafts. The program is supplemented from donations from organizations, individuals and businesses and relies on more than 1,300 volunteers working more than 7,000 hours.

AGES SERVED

Ages 0-5	6,336
Ages 6-11	6,591
Ages 12-17	4,093
Ages 18-23	1,940
Ages 24-44	7,541
Ages 45-54	2,412
Ages 55-69	2,467
Ages 70+	843
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Total Served 32,223



COMMUNITY CENTERS

Andrew "Doc" Session 201 S. Sylvania Ave., Fort Worth 76111

Como 4900 Horne St., Fort Worth 76107

Martin Luther King Jr. 5565 Truman Dr., Fort Worth 76112

Northside
1100 NW 18th St., Fort Worth 76164

North Tri-Ethnic 2950 Roosevelt Ave., Fort Worth 76106

Southside 959 E. Rosedale St., Fort Worth 76104

Worth Heights
3551 New York Ave.. Fort Worth 76110

CAP OFFICES

Far Northwest CAP Office
920 Roberts Cut Off., River Oaks 76114

Far Southeast CAP Office
1601 E. Lamar, St 201, Arlington 76011

ADMINISTRATIVE OFFICE

8:30 a.m. to 5 p.m. 4200 S. Freeway, Suite 2200 Fort Worth, Texas 76115



Comprehensive Energy Assistance Program (CEAP)

9.909 Households **Energy Crisis** 79 Households CoPayment 1,407 Individuals Heating/Cooling

6.675 Individuals Elderly

Weatherization Assistance Program

536 Households Weatherization Assistance



132 Households Emergency Rent & Mortgage

City of Fort Worth / Community Action Partners

238 Households Water Assistance Program 235 Households Families in Transition (FIT)

Special Nutrition Food Programs at 59 sites

141,000 Lunch meals (summer) 143,000 Snack meals (year-round) 35,000 Breakfast meals (summer)

Cowboy Santas & Silver Stars Programs

10.600 Children received gifts 5,000 Families enrolled 400 Seniors received gifts

Households maybe eligible for more than one assistance program.

Advisory Council

Macario Belmontes Frank Moss (Michelle Reynolds) Kathleen Hicks (Dr. Camille Rodriguez) City Council, District 8 Andy H. Nguyen (Gerald Smith) Roy Charles Brooks (Cathy Young) Teresa Washington VACANT (Place 7) Robyne Jolley

City Council, District 5 **County Commissioner County Commissioner** Neighborhood Rep.

Neighborhood Rep.

Connie Nieswiadomy Malinda Buggs Susan Oakley Kelly Allen-Gray Casey Board Vacant (Place 14) Sylviana Montalyo

Neighborhood Rep. Neighborhood Rep. Texas Christian University Riverside Rebuilding Corp. The NRP Group LLC

Community / S.E.R.

www.FortWorthTexas.Gov/PACS/CAP

COMMUNITY Action Partners

HISTORY

The Community Services Division merged with the City of Fort Worth's Parks and Recreation Department in 1994, forming the Parks and Community Services Department. The City of Fort Worth's Community Action Partners has served as the Community Action Agency for Tarrant County since 1981.

PROVIDING SOLUTIONS **BUILDING STRONGER COMMUNITIES**

Community Action Partners changes people's lives, embodies the spirit of hope, improves communities, and makes Tarrant County a better place to live.

SERVICES PROVIDED

Economic Independence Coaching, Energy Payment Assistance, Repair/Replace Inefficient Heating/Cooling units, Mortgage/ Rent Payment Assistance, Energy Conservation and Budgeting Workshops, Weatherization, Nutritious Food Programs, & Holiday Programs for Youths and Seniors.

ELIGIBILITY

- Must be a resident of Tarrant County.
- Provide identification, proof of income, address and household information.
- Be at a specific level of household income according to the Federal Income Guidelines (each program varies).
- · Other criteria must be met in order to qualify for programs.
- Funding for some programs may be limited or unavailable for certain areas.

LEGISLATIVE DISTRICTS

Texas House Districts 90-99 US. Congress Districts 6, 12, 24, 26 City of Fort Worth Council Districts 1-9

COMMUNITY ACTION PARTNERS

Sonia Singleton - Interim Assistant Director 4200 S. Freeway, Suite 2200, Fort Worth, Texas 76115